



Recognition Worth its “Wait” in Gold!

Matrix Tool was pleased to receive a “2020 Supplier Outstanding Performance Award” earlier this month from our largest customer. The award is only given to strategic suppliers that obtain exceptional monthly Scorecard ratings on the metrics of service, delivery, quality and support each month over an entire calendar year. While the prolonged Pandemic certainly played a role in the delayed issuance of the award, our customer felt it was important to recognize our collective efforts during this unprecedented timeframe. Given the resource constraints and unique challenges that have handcuffed manufacturers over the past two years, the recognition was worth the wait!

“For us to achieve this award for outstanding quality, delivery and service during the most challenging year in our history truly speaks to the dedication, commitment and excellence of all our team members,” said Tim Lewis, President of Matrix Tool.

Dave Moyak, General Manager at Matrix Tool stated, “During 2020, so many areas of our personal and business lives were put on hold and disrupted due to the Pandemic.” He added, “it’s truly significant that Matrix remained open the entire year and was able to perform at an extremely high level for our customers.”

Tim Lewis concluded, “Recognition of this magnitude simply isn’t possible without good people working together toward a common goal. I appreciate everyone’s past hard work and dedication, especially during the 2020 business year where we were faced with unprecedented business obstacles!”

